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GOVERNMENT OF INDIA
MINISTRY OF URBAN DEVELOPMENT
NIRMAN BHAWAN, NEW DELHI-110108

नई दिल्ली-110011, तारीख 201

New Delhi-110011, Dated the 201

D.O letter no. 4/1/2015-SBM

New Delhi dated 11 March 2015

Dear Sir/Madam

As you are aware the Swachh Bharat Mission has been launched on 2nd October 2014 under which Open Defecation free villages/towns and communities are to be achieved by 2nd October 2019.

The Government of India has been receiving repeated representations from the public requesting that all public offices should have clean toilets for the use of the public. In this domain fall Banks, Post Offices, Petrol Pumps, Bus Stops, Railway Stations, Metro stations, Hospitals, Schools, Health Centers, Anganwadis, Citizen Centers etc.


For the convenience of the public, at each public place there should be available at least one toilet. It has also come to notice that in some cases where a toilet is provided, it is either kept locked or lacks cleanliness and therefore remains unusable.

Keeping in view the above mentioned facts, instructions may be issued to all the municipal commissioners, civic bodies etc to ensure that toilets are kept in a working condition and are open for public use at the earliest.

A monitoring system also needs to be put in place to ensure that this facility is well maintained and available to the general public.

With regards

Yours sincerely


(Praveen Prakash)

To all the Principal Secretaries, Urban Development and Housing

State Governments