



सरकारी गजट, उत्तर प्रदेश

उत्तर प्रदेशीय सरकार द्वारा प्रकाशित

असाधारण

विधायी परिशिष्ट
भाग-4, खण्ड (ख)
(परिनियत आदेश)

लखनऊ, शनिवार, 31 मार्च, 2012

चैत्र 11, 1934 शक सम्वत्

उत्तर प्रदेश शासन
नगर विकास अनुभाग-9

संख्या 584/9-9-2011-104ज-11

लखनऊ, 31 मार्च, 2012

अधिसूचना

प०आ०-153

विषय :- 13वें वित्त आयोग की संस्तुतियों के क्रियान्वयन हेतु राज्य के 13 नगर निगमों तथा 194 नगर पालिका परिषदों के सम्बन्ध में जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन सेवा मानकों का निर्धारण।

13वें वित्त आयोग ने शहरी नगर निकायों के लिए "इन्सेन्टिव फ्रेमवर्क फॉर जनरल परफारमेंस ग्रांट" प्राप्त करने के लिए जिन 9 शर्तों की पूर्ति का उल्लेख अपनी संस्तुतियों में किया है उनमें से एक यह है कि राज्य सरकारों को क्रमिक रूप से स्थानीय निकाय द्वारा दी जाने वाली सभी आवश्यक सेवाओं की सुपुर्दगी के लिए मानक स्थापित करने चाहिए। शुरुआती तौर पर राज्य सरकारों को चार सेवा क्षेत्रों-जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में 31 मार्च तक सेवा मानक अधिसूचित करने चाहिए अथवा सभी नगर निगमों और नगर पालिकाओं द्वारा अधिसूचित करवाने चाहिए जो अगले वित्तीय वर्ष के अन्त तक उनके द्वारा हासिल किये जायें।

2-13वें वित्त आयोग की उक्त संस्तुति के क्रियान्वयन हेतु प्रदेश के 13 नगर निगमों तथा 194 नगर पालिका परिषदों के लिए चार सेवा क्षेत्रों-जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में गत वर्ष 2011-12 में हासिल किये जाने हेतु सेवा मानकों का निर्धारण करते हुए तदनुसार अधिसूचना संख्या 657 दिनांक 31 मार्च, 2011 द्वारा राजपत्र में प्रकाशन किया गया था। 13वें वित्त आयोग की उक्त संस्तुति के क्रियान्वयन हेतु सम्बन्धित 13 नगर निगमों तथा 194 नगर पालिका परिषदों से तद्विषयक सूचना प्राप्त करते हुए 04 सेवा क्षेत्रों जलापूर्ति, मल-जल व्यवस्था, वर्षा जल निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में वर्ष 2012-13 में हासिल किये जाने हेतु सेवा मानकों का निर्धारण कर लिया गया है।

तदनुसार 13 नगर निगमों तथा 194 नगर पालिका परिषदों द्वारा वित्तीय वर्ष 2012-13 में हासिल किये जाने वाले सेवा मानकों को अधोलिखित विवरणों में अंकित किया गया है।

आज्ञा से,
श्रीप्रकाश. सिंह,
विशेष सचिव।

NN-1	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Agra		Agra		UP	Mr N P Singh				Nagar Nigam Agra				0562-2520616			amcagra@yahoo.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	70	74	114	120	1	7	26	25	5	6	100	100	58	61	110	100	93	93	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	88	92	20	21	43	45	51	54	93	98	23	23	50	53	26	29	60	66	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40	44	100	100	21	22	6	6	100	100	72	76	2	12	30	33			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	56				57					18					14				

NN-2	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Allahabad		Allahabad		UP	Mr. Ashok Kumar				Nagar Nigam Allahabad				0532-2618835			osnagarnigam@rediffmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	75	79	160	160	0	7	22	21	11	12	93	98	91	91	74	81	70	77	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70	28	29	43	45	43	45	98	100	14	15	83	83	96	100	68	75	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	33	36	85	94	0	0	0	0	0	0	79	83	11	21	15	17			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	25				26					140					112				

NN-3	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Aligarh		Aligarh		UP	Mr. R K Singh				Nagar Nigam Aligarh				5712575520			nنالغار@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	32	34	74	78	0	7	24	23	4	5	99	100	100	100	64	70	80	88	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	37	39	2	2	0	0	0	0	0	0	0	0	96	96	62	68	83	90	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	60	66	100	100	97	100	91	91	100	100	87	87	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	62				63					42					34				

NN-4	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bareilly		Bareilly		UP	Mr. A Ahmed				Nagar Nigam Bareilly				0581-6452120			bareillynagarnigam@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	53	56	90	95	0	5	38	36	8	9	94	99	58	61	55	61	72	79	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	97	100	40	42	0	0	0	0	0	0	0	0	62	65	39	43	73	80	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	97	100	0	0	0	0	0	0	60	63	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	70				71					63					50				

NN-5	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gorakhpur		Gorakhpur		UP	Mr. Suryalal Singh				Nagar Nigam Gorakhpur				0551-2336950			nagarnigamqkp@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35	37	94	99	0	7	30	29	12	13	96	100	94	94	17	19	98	98	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89	93	12	13	0	0	0	0	0	0	0	0	91	91	16	18	74	81	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	9	10	100	100	0	0	0	0	0	0	92	92	1	1	0	0			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	90				92					138					110				

NN-6	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Ghaziabad		Ghaziabad		UP	Mr. Basant lal				Nagar Nigam Ghaziabad				0120-2191518			gzb.nagar.nigam@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	56	59	177	177	5	7	18	18	5	6	85	89	89	89	106	100	86	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74	78	60	63	51	54	51	54	63	66	9	9	97	97	117	100	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	99	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	59				60					16					13				

NN-7	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jhansi		Jhansi		UP	Mr. J P Chaurasia				Nagar Nigam Jhansi				0512-2441244			nagarayukta@jhansi.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	36	38	82	86	38	40	40	38	3	4	100	100	72	76	53	58	68	75	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	53	58	68	75	0	0	0	0	0	0	51	54	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	63				64					0					0				

NN-8	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kanpur		Kanpur		UP	Mr. R Vikram Singh				Nagar Nigam Kanpur				0512-2548213			kanpur_nagar.nigam@yahoo.co.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	54	57	99	104	0	7	37	35	7	8	98	100	81	81	87	96	92	92	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	66	67	40	42	45	47	61	64	95	100	67	67	61	64	59	65	71	78	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74	81	100	100	0	0	89	89	100	100	87	87	13	23	30	33			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	60				61					20					16				

NN-9	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Lucknow		Lucknow		UP	Mr. S K Singh				Nagar Nigam Lucknow				0522-2269445			nnlko@up.nic.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	63	66	158	158	0	7	28	27	5	6	100	100	82	82	74	81	82	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	68	71	57	60	100	100	100	100	67	70	0	0	92	92	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	41	45	97	100	53	56	4	4	1	1	94	94	2	12	59	65			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	74				75					583					466				

NN-10	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Meerut		Meerut		UP	Mr. C.P. Tripathi				Nagar Nigam Meerut				0121-2515133			nnmee@up.nic.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40	42	50	53	0	7	66	63	8	9	94	99	88	88	29	32	59	65	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	13	14	9	9	0	0	0	0	0	0	98	98	54	59	26	29	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	92	100	100	0	0	0	0	0	0	97	97	3	13	100	100			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	71				72				20				16						

NN-11	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Moradabad		Moradabad		UP	Mr. Lal Ji Rai				Nagar Nigam Moradabad				0591-2315682			moradabadnagarnigam@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	42	44	153	153	0	7	15	15	10	11	98	100	92	92	15	17	70	77	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98	100	0	0	84	88	84	88	0	0	90	90	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	97	100	88	97	100	100	96	96	0	0	85	85	22	24	51	56			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					38					30				

NN-12	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Saharanpur		Saharanpur		UP	Mr. R S Chahar				Nagar Nigam Saharanpur				0132-2648112			nagarnigamsaharanpur@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	47	49	74	78	0	5	22	21	10	11	99	100	94	94	26	29	73	80	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98	100	75	79	77	81	76	80	100	100	26	26	93	93	16	18	78	86	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	96	100	0	0	0	0	0	0	94	94	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	70				71					8					6				

NN-13	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Varanasi		Varanasi		UP	Mr. Rajendra Singh				Nagar Nigam Varanasi				0542-2276339			nagarnigamvns@rediffmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	54	57	189	189	0	7	30	29	10	11	98	100	93	93	50	55	60	66	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70	45	47	36	38	36	38	100	100	0	0	82	82	3	3	58	64	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	81	89	96	100	0	0	0	0	0	0	99	99	1	11	36	40			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	5				5					48					38				

NPP-2	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Baah		Agra		UP	Vinod Kr Solonki				Nagar Palika Parishad, Baah				9997455968						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	73.2	77	49.4	52		0	24.2	23	3	4	100	100	100	100	34	36	64.3	68	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	65.5	69		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
44.5									45										
0									0										

NPP-3	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Etmadpur		Agra		UP	Raj Kumar (SDM)				Nagar Palika Parishad, Etmadpur				9454417667						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	38.5	40	93.3	98		0	22.1	21	3	4	100	100	100	100	8.7	9	48	50	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	50.7	53		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	34.5				35					0					0				

NPP-4	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Fatehpursikri		Agra		UP	Vinod Kr Solonki				Nagar Palika Parishad, Fatehpursikri				9997455968						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	37.4	39	60.9	64		0	20.8	20	6	7	100	100	100	100	10.2	11	94.6	95	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	47.3	50		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	36				37					0					0				

NPP-5	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Shamsabad		Agra		UP	Vinod Kr Solonki				Nagar Palika Parishad, Shamsabad				9997455968						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	96.6	100	64.1	67		0	21.1	20	3	4	100	100	100	100	47.7	50	73.7	77	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	69	72		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	37.5				38										0				

NPP-6	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Khair		Aligarh		UP	Gulasan Kr Suri				Nagar Palika Parishad, Khair				9897144808			eo@nppkhair.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19.2	20	54.2	57		0	28.1	27	3.3	4.3	100	100	100	100	10.4	11	86.3	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74.2	78		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	27				28					0					0				

NPP-7	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																			
Atrauli		Aligarh		UP	C P Mishra				Nagar Palika Parishad, Atrauli				9450355426																						
Water Supply Indicators																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																	
	66.4	70	104.3	110		0	22.5	21	4	5	100	100	100	100	30.8	32	54.7	57																	
Sewage Management (Sewerage and Sanitation)																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																	
	98.8	100		0		0		0		0		0		0		0		0																	
Solid Waste Management Indicators																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																	
		0	100	100		0		0		0	100	100		0		0		0																	
Storm Water Drainage Indicators																																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																										
Benchmarks									100%									0%																	
Current (2011-12)									Target (2012-13)									Current (2011-12)									Target (2012-13)								
40.5									41									0									0								

NPP-8	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Auraiya		Auraiya		UP	Anil Kumar Tripathi, SDM				Nagar Palika Parishad, Auraiya				9454419003						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	59.3	62	76.2	80		0	19.7	20	6	7	100	100	100	100	29.9	31	46.5	49	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74.4	78		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	27				28					3					2				

NPP-9	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bagpat		Bagpat		UP	S.K.Singh				Nagar Palika Parishad, Bagpat				9411024343						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	59.1	62	114.6	120		5	27.5	26	8	9	86.5	91	95.6	96	77.9	82	64.9	68	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	94.2	96		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	93.2	93		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	99.5				100										0				

NPP-10	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Baraut		Bagpat		UP	S.K.Singh				Nagar Palika Parishad, Baraut				9411024343						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	44.9	47	60.7	64		0	22	21	8	9	96.6	100	95.4	95	35.4	37	83.1	87	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	96.3	100	0.6	1		0		0		0		0	90	90		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	89.5				91										0				

NPP-11	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Aonla		Bareilly		UP	H.L.Prajapati				Nagar Palika Parishad, Aonla				9412482237						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	30	32	59.9	63		0	21.6	21	6.8	7.8	92.7	97	100	100	54.3	57	24.9	26	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.9	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)			
	100	100	100	100		0		0		0	99.5	100		0		0			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	30				31					4					3				

NPP-12	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Baheri		Bareilly		UP	H.L.Prajapati				Nagar Palika Parishad, Baheri				9412482237						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	72.1	76	81.5	86		0	25.6	24	8.7	9.7	94.7	99	91.4	91	41.5	44	99	99	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.7	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	98.1	98		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
39.5									40										
3									2										

NPP-13	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Faridpur		Bareilly		UP	H.L.Prajapati				Nagar Palika Parishad, Faridpur				9412482237						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	4.9	5	15.1	16		0	13	13	5.6	6.6	100	100	100	100	10.7	11	76.2	80	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	93.7	98		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	98.8	99		0		0		0	98.4	98		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	36.5				37					2					2				

NPP-15	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Afjalgarh		Bijnore		UP	K.G.Gupt				Nagar Palika Parishad, Afjalgarh				9837176469						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	56.1	59	84.2	88		0	23.3	22	3	4	100	100	100	100	47.5	50	82.2	86	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67.1	70		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	26				27					0					0				

NPP-16	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bijnore		Bijnore		UP	Jitendra Kumar Ananad				Nagar Palika Parishad, Bijnore				9454984808			eonnppbijnor@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	72.9	77	121.9	128		5	9.9	10	15	16	100	100	94.4	94	23.5	25	71.1	75	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.4	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	77.7	82		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	39				40										0				

NPP-17	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chandpur		Bijnore		UP	Vinod Kumar				Nagar Palika Parishad, Chandpur				9456410413			eovinod@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74.3	78	50.9	53		0	21.2	20	8	9	100	100	100	100	31.1	33	100	100	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	86	90		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	31				32					0					0				

NPP-18	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Dhampur		Bijnore		UP	Sanjay Shukla				Nagar Palika Parishad, Dhampur				8923389111			sanjaveo@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	25.1	26	57.2	60		0	20.3	19	5	6	100	100	100	100	48.6	51	37.8	40	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.8	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					8					6				

NPP-19	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Haldaur		Bijnore		UP	Vinod Kumar				Nagar Palika Parishad, Haldaur				9456410413			eovinod@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	46.5	49	93.5	98		0	23.8	23	4	5	100	100	100	100	31.4	33	86.8	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	93.3	98		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	57				58					0					0				

NPP-20	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kiratpur		Bijnore		UP	Vinod Kumar				Nagar Palika Parishad, Kiratpur				9456410413			nppkiratpur@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19.1	20	60.7	64		0	21.7	21	8	9	90	95	100	100	7.6	8	29.2	31	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	73.8	77		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)			
		0	100	100		0		0		0	100	100		0		0			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	28.5				29					0					0				

NPP-21	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Nagina		Bijnore		UP	Indrapal Singh				Nagar Palika Parishad, Nagina				9410429049			nppnagina@yahoo.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	31.8	33	52.1	55		0	21	20	8	9	100	100	100	100	90.7	95	72.5	76	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	88.4	88		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	25.5				26										0				

NPP-22	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Najibabad		Bijnore		UP	J.P.Gupta, SDM				Nagar Palika Parishad, Najibabad				9454416899						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	54.3	57	85.6	90		0	24.1	23	6	7	98.8	100	100	100	45.6	48	66.7	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	93.5	94		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	32				33										0				

NPP-23	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Nahtaur		Bijnore		UP	Jitendra Kumar Ananad				Nagar Palika Parishad, Nahtaur				9454984808			eonnbbijnor@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.5	100	58	61		0	15.1	15	9	10	94	99	100	100	33.8	35	87.1	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	88		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	39.5				40										0				

NPP-24	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Noorpur		Bijnore		UP	Narendra Kr Jauhari				Nagar Palika Parishad, Noorpur				9319110725						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.3	42	52.1	55		0	24.1	23	5	6	100	100	100	100	76.1	80	91.5	92	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.8	52		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)			
		0	100	100		0		0		0	100	100		0		0			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	23				23										0				

NPP-25	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Seohara		Bijnore		UP	Shivaraj Singh				Nagar Palika Parishad, Seohara				9412115889						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	24.4	26	51.2	54		0	19.6	20	6	7	100	100	100	100	33.8	35	34.5	36	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.2	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	29				30					2					2				

NPP-26	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sherkoat		Bijnore		UP	Krishnagopal Gupta				Nagar Palika Parishad, Sherkoat				9837176469			nppshetkot123@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	11.9	12	72.4	76		0	25	24	5	6	100	100	80	80	17	18	72	76	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	48.5	51		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	5.5				6					0					0				

NPP-27	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bilsa		Badaun		UP	Hariom				Nagar Palika Parishad, Bilsa				9452126548						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	28.9	30	39.4	41		0	21.3	20	7	8	100	100	100	100	18.2	19	41.8	44	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.4	52		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	38				39					6					5				

NPP-28	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bisauli		Badaun		UP	Rajneesh Rai, SDM				Nagar Palika Parishad, Bisauli				9454415837			npbisauli@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	30.2	32	88	92		0	24.6	23	8	9	100	100	100	100	26.9	28	71.9	75	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	10				10										0				

NPP-30	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kakrala		Badaun		UP	Rajiv ranjan Singh				Nagar Palika Parishad, Kakrala				9839752767						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	32	34	132.2	135		0	22.8	22	4.3	5.3	100	100	100	100	26.4	28	43.1	45	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89.8	94		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	85.7	86		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	29				30										0				

NPP-31	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sahaswan		Badaun		UP	Md Naseem Siddiqi				Nagar Palika Parishad, Sahaswan				9411420534						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19.9	21	115.4	121		0	19.5	20	2	3	100	100	100	100	29.4	31	70.4	74	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	88	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	27.5				28					0					0				

NPP-32	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Ujhani		Badaun		UP	Preeti Jaiswal				Nagar Palika Parishad, Ujhani				9454415841			npuihani@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.3	42	132.5	135		0	26.3	25	6	7	100	100	92.5	93	20.4	21	64.6	68	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.9	52		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	28				29										0				

NPP-33	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																											
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID												
Anoopshahar		Bulandshahar		UP	Faujdar Bhradwaj				Nagar Palika Parishad, Anoopshahar				9837618225															
Water Supply Indicators																												
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges												
Benchmarks		100%		135pcd		100%		20%		24hours		100%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	36.1	38	129.3	135		0	21.3	20	8	9	100	100	100	100	31	33	60.1	63										
Sewage Management (Sewerage and Sanitation)																												
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges												
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	100	100		0		0		0		0		0		0		0		0										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges														
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%												
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
		0	100	100		0		0		0	100	100		0		0		0										
Storm Water Drainage Indicators																												
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																			
Benchmarks									100%										0%									
									Current (2011-12)					Target (2012-13)					Current (2011-12)					Target (2012-13)				
									50					51										0				

NPP-35	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Dibai		Bulandshahar		UP	Anuj Kaushik				Nagar Palika Parishad, Dibai				9761465896						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.2	42	96.7	102		0	26.3	25	5	6	99.4	100	100	100	21.4	22	96	96	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	59.2	62		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	96.7	97		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	39				40										0				

NPP-36	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gulavati		Bulandshahar		UP	Surendra Singh				Nagar Palika Parishad, Gulavati				9412472627			npggulaothi@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20.1	21	41.4	43		0	16	16	5	6	100	100	100	100	11.4	12	77.7	82	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	75.2	79		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	96.7	97		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	40				41					1					1				

NPP-38	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Khurja		Bulandshahar		UP	Sanjeevan Ram				Nagar Palika Parishad, Khurja				9411688738			eo@khurianagarpalika.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	34.9	37	79.9	84		5	20.3	19	6	7	94.4	99	100	100	14.5	15	24.9	26	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	100				100					0					0				

NPP-39	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sikandarabad		Bulandshahar		UP	S.K.Tiwari				Nagar Palika Parishad, Sikandarabad				9412715483						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	44.3	47	60	63		0	21.7	21	9	10	99.3	100	100	100	24.4	26	80.4	84	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	96.7	97		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	9				9								0						

NPP-40	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																					
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																						
Shikarpur		Bulandshahar		UP	Sanjeevan Ram				Nagar Palika Parishad, Shikarpur				9411688738			nagarpalikashikarpur@gmail.com																						
Water Supply Indicators																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	26.6	28		40.5	43		0	23	22	3	4	41.5	44	100	100	22.4	24	49.5	52																			
Sewage Management (Sewerage and Sanitation)																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	85.8	90			0		0		0		0		0		0		0		0																			
Solid Waste Management Indicators																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
		0	100	100		0		0		0	100	100		0		0		0																				
Storm Water Drainage Indicators																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
Benchmarks									100%										0%																			
Current (2011-12)									Target (2012-13)										Current (2011-12)										Target (2012-13)									
26.5									27																				0									

NPP-41	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Syana		Bulandshahar		UP	Km Amita Varun				Nagar Palika Parishad, Syana				9410639925			nppsiyana55@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39.2	41	36.7	39		0	19	19	2.5	3.5	100	100	100	100	19.2	20	45.5	48	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.5	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100	0.1	1		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	38				39										0				

NPP-42	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																											
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID												
Aliganj		Etah		UP	R.Y.Gautam, SDM				Nagar Palika Parishad, Aliganj				9454417789			npligani@rediffmail.com												
Water Supply Indicators																												
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges												
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	14.8	16	98.4	103		0	29.5	28	3	4	92.9	98	79.2	83	15.4	16	27.1	28										
Sewage Management (Sewerage and Sanitation)																												
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges												
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	35.2	37		0		0		0		0		0		0		0		0										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges														
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%												
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
		0	100	100		0		0		0	96	96		0		0		0										
Storm Water Drainage Indicators																												
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																			
Benchmarks									100%										0%									
									Current (2011-12)					Target (2012-13)					Current (2011-12)					Target (2012-13)				
									83					85					0					0				

NPP-43	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jalesar		Etah		UP	L.K.Nimesh				Nagar Palika Parishad, Jalesar				8410831875						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	50.1	53	68.7	72		0	19.3	19	6	7	100	100	100	100	26.3	28	86.5	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	79.5	83		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99.7	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	46				47					0					0				

NPP-44	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Marhara		Etah		UP	P.K.Saxena SDM				Nagar Palika Parishad, Marhara				9415175850						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	36.7	39	91.8	96		0	26.7	25	3	4	83.3	87	63.5	67	13.8	14	52.7	55	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	25.8	27		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	17				17										0				

NPP-45	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Etah		Etah		UP	B.P. Singh SDM				Nagar Palika Parishad, Etah				7520209906						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	24	25	30.8	32		5	21.2	20	6	7	83.9	88	100	100	24.7	26	21.4	22	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	86.9	91		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99	100		0		0		0	97.2	97		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	16				16					2					2				

NPP-47	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kashganj		Kanshiramnagar		UP	Vinod Chandra				Nagar Palika Parishad, Kashganj				8057492843						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	33.1	35	56.4	59		0	21.3	20	10	11	100	100	100	100	49.8	52	65.6	69	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	38.9	41		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	40.5				41				3				2						

NPP-48	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																					
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																						
Soron		Kanshiramnagar		UP	Amita Singh Arya				Nagar Palika Parishad, Soron				9568392176																									
Water Supply Indicators																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	12.9	14		126.6	133		0	24.2	23	4	5	100	100	100	100	26.4	28	21.6	23																			
Sewage Management (Sewerage and Sanitation)																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	69.3	73			0		0		0		0		0		0		0		0																			
Solid Waste Management Indicators																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
		0	100	100		0		0		0	100	100		0		0		0																				
Storm Water Drainage Indicators																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
Benchmarks									100%										0%																			
Current (2011-12)									Target (2012-13)										Current (2011-12)										Target (2012-13)									
50									51																				0									

NPP-49	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bharthana		Etawa		UP	A.K.Singh				Nagar Palika Parishad, Bharthana				9720566166			nagarpalikabharthana@hotmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39.8	42	93.8	98		0	20.7	20	3	4	100	100	100	100	57.5	60	66.3	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	85.4	90		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	20.05				20					0					0				

NPP-50	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Etawa		Etawa		UP	Janardan Rai				Nagar Palika Parishad, Etawa				9451566570			nagarpalikaetawah@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	51.43	54	70.1	74		0	30.77	29	7	8	100	100	90.1	90	43.36	46	9.53	10	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	71.81	75		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	90.08	90		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	40				41					4					3				

NPP-51	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jasvantnagar		Etawa		UP	Bhuban Singh				Nagar Palika Parishad, Jasvantnagar				9454416443						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	46	48	74.52	78		0	30	29	6	7	100	100	100	100	47.72	50	63.26	66	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89.39	94		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	86.67	95		0		0		0	79.86	84		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	43.5				44					2					2				

NPP-52	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Farukhabad		Farukhabad		UP	Shiv Pujan Yadav				Nagar Palika Parishad, Farukhabad				9415759776						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	33.1	35	50.7	53	0	0	12.5	13	16	17	96.9	100	100	100	9	9	45.6	48	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	65.9	69	0	0	0	0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	98.1	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	55.5				57					0					0				

NPP-53	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kayamganj		Farukhabad		UP	Surendra Prasad Sharma				Nagar Palika Parishad, Kayamganj				05630-232028						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	48.4	51	76.7	81		0	21.2	20	6	7	100	100	100	100	67.6	71	33.8	35	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	61.6	65		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	14.5				15								0						

NPP-54	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Firozabad		Firozabad		UP	Jagdish Yadav				Nagar Palika Parishad, Firozabad				9452331364						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35.2	37	63.5	67		5	9.4	9	4	5	89.1	94	82.2	82	54	57	44.7	47	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	76	80	0	0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	93	100		0		0		0	93.3	93		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					0					0				

NPP-55	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																	
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID		
Shikohabad		Firozabad		UP	Nand Lal				Nagar Palika Parishad, Shikohabad				9897233839					
Water Supply Indicators																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	23.2	24	51.5	54		0	20	20	3	4	100	100	100	100	52.5	55	34.2	36
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	86.7	91		0		0		0		0		0		0		0		0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
		0	100	100		0		0		0	100	100		0		0		0
Storm Water Drainage Indicators																		
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																
Benchmarks	100%												0%					
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)					
	48.5				49				6				5					

NPP-56	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Shirsaganj		Firozabad		UP	Karmendra Singh (SDM)				Nagar Palika Parishad, Shirsaganj				9719838179						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	63.4	67	96.9	102		0	20	20	3	4	100	100	100	100	11.8	12	34.9	37	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.7	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	14				14										0				

NPP-58	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Dadri		GB Nagar		UP	Hemraj				Nagar Palika Parishad, Dadri				9350773620						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	2	2	28.7	30		0	23	22	6	7	90	95	83.3	83	7	7	19.3	20	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	94.7	99		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	96	100		0		0		0	92	92		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	48				49					2					2				

NPP-59	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Garhmukteswar		Panchshilnagar		UP	S. K. Vaishya (E.O/ SDM)				Nagar Palika Parishad, Garhmukteswar				9457975888						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	32	34	75.3	79		0	25	24	5	6	93.9	99	98.8	99	41.1	43	75	79	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.3	42		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99.7	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
50									51										
									0										

NPP-61	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Loni		Ghaziabad		UP	Vandna Sharma				Nagar Palika Parishad, Loni				0120-2602167						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	7.1	7	137	137		5	11.4	11	8	9	98.9	100	93.8	94	13.1	14	45.4	48	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.7	92	0	0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	90.6	91		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	50				51				0				0						

NPP-62	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Modinagar		Ghaziabad		UP	Samim Ahmad				Nagar Palika Parishad, Modinagar				9412367884						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	61.6	65	129.8	135		5	5.5	6	10	11	100	100	100	100	54	57	44.4	47	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	79.1	83		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51										0				

NPP-63	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																	
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID		
Muradnagar		Ghaziabad		UP	Samim Ahmad				Nagar Palika Parishad, Muradnagar				01232-227867					
Water Supply Indicators																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	14.4	15	57	60		0	24.4	23	11	12	100	100	100	100	55.2	58	64.1	67
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	100	100		0		0		0		0		0		0		0		0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
		0	100	100		0		0		0		0		0		0		0
Storm Water Drainage Indicators																		
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding								
Benchmarks	100%								0%									
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)					
	50				51								0					

NPP-64	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Pilkhua		Panchshilnagar		UP	Anil Kumar Vasisth				Nagar Palika Parishad, Pilkhua				9453300574						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20.1	21	100.5	106		5	20	20	11	12	96.4	100	99.1	99	22.4	24	85.1	89	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	88.1	93		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	50				51								0						

NPP-65	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Hathras		Mahamayanagar		UP	D P Shukla				Nagar Palika Parishad, Hathras				9368908484						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	34	36	49.9	52		0	2.7	3	3	4	0	0	92.3	92	23.4	25	23.4	25	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	30.1	32		0		0		0		0	93	93		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99.5	100		0		0		0		0	96.4	96		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	24.5				25					0					0				

NPP-67	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Amroha		JP Nagar		UP	B D Bhatt				Nagar Palika Parishad, Amroha				5922259501						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	32.7	34	32	34		0	20	20	10	11	100	100	100	100	35.1	37	27.3	29	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99.4	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	44.5				45					0					0				

NPP-68	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bachhrau		JP Nagar		UP	S. M. Tariq				Nagar Palika Parishad, Bachhrau				5924273577						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35.1	37	101.5	107		0	22	21	4	5	90.8	95	100	100	14	15	68.6	72	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	41.1	43		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51										0				

NPP-69	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Dhanaura		JP Nagar		UP	P N Gupta				Nagar Palika Parishad, Dhanaura				9450435321						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	14	15	76.1	80		0	26.5	25	5	6	100	100	100	100	13.3	14	27.6	29	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	42.5				43										0				

NPP-70	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Hasanpur		JP Nagar		UP	Shiv Dayal (SDM)				Nagar Palika Parishad, Hasanpur				5924264092						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	21.6	23	18.3	19		0	23.9	23	6.5	7.5	100	100	100	100	31.2	33	77.4	81	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98.6	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	36				37										0				

NPP-71	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chhibramau		Kannauj		UP	Ram Bahadur Verma, SDM				Nagar Palika Parishad, Chhibramau				9454416468						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	44.5	47	135	135		0	22.5	21	6	7	100	100	100	100	5.2	5	81.1	85	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	60.9	64		0		0		0		0		0	100	100		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	50				51								0						

NPP-72	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																	
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID		
Gurusahaiganj		Kannauj		UP	R B Verma				Nagar Palika Parishad, Gurusahaiganj				9794202382					
Water Supply Indicators																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	54.5	57	87.7	92		0	22	21	6	7	100	100	100	100	14.1	15	65.9	69
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	95.1	100		0		0		0		0		0		0		0		0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
		0	100	100		0		0		0	100	100		0		0		0
Storm Water Drainage Indicators																		
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding								
Benchmarks	100%								0%									
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)					
	50				51				0				0					

NPP-73	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kannauj		Kannauj		UP	Mr Surendra Ram, ADM				Nagar Palika Parishad, Kannauj				9454417626						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	80	84	194.7	195		5	15	15	6	7	100	100	100	100	38.5	40	48.7	51	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	96.4	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100	100	100	100	100	50	53	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51										0				

NPP-74	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mainpuri		Mainpuri		UP	Ram Prakash				Nagar Palika Parishad, Mainpuri				9411236759						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	18	19	134.1	135		0	24	23	9	10	100	100	100	100	16	17	47	49	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	72	76	0	0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	31				32										0				

NPP-75	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mathura		Mathura		UP	Anil Kumar				Nagar Palika Parishad, Mathura				9897860101						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.4	42	82.3	86		0	15.5	16	10	11	95.4	100	89.9	90	55.9	59	94.4	94	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74.8	79	5.4	6	50.2	53	54	57		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	11.7	13	94.4	100		0		0		0	80.2	80		10		90			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	31				32					80					64				

NPP-76	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Koshikalan		Mathura		UP	D K srivastav				Nagar Palika Parishad,				9198648483						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	29.1	31	71.8	75		0	11.6	12	8	9	100	100	100	100	24.4	26	52.1	55	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	51.4	54		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		10		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	25				26										0				

NPP-77	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Vrindavan		Mathura		UP	Pushpa Deorar (SDM)				Nagar Palika Parishad, Vrindavan				9690606070						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	100	100		111.1	117		0	13.1	13	4	5	100	100	100	100	22.3	23	74.1	78
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	100	100		100	100	33.3	35	33.3	35	100	100	100	100	91.5	92	18	19	58.8	62
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
		0		100	100		0		0		0	95	95		0		0		0
Storm Water Drainage Indicators																			
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding									
Benchmarks		100%								0%									
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	12				12								0						

NPP-78	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mawana		Meerut		UP	R K Prasad				Nagar Palika Parishad, Mawana				9411892556						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35	37	41.6	44		0	28.1	27	8	9	100	100	100	100	32	34	89	93	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	81.2	85		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
26									27										
									0										

NPP-79	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																					
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																						
Saradhana		Meerut		UP	Ramesh Sahgal				Nagar Palika Parishad, Sardhana				9897484568																									
Water Supply Indicators																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	25.7	27		92.3	97		0	18.1	18	6	7	100	100	100	100	24.5	26	80	84																			
Sewage Management (Sewerage and Sanitation)																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																			
	79.1	83			0		0		0		0		0		0		0		0																			
Solid Waste Management Indicators																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
		0	99.6	100		0		0		0	100	100		0		0		0																				
Storm Water Drainage Indicators																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
Benchmarks									100%										0%																			
Current (2011-12)									Target (2012-13)										Current (2011-12)										Target (2012-13)									
50									51																				0									

NPP-81	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bilari		Muradabad		UP	Satya Dev Singh				Nagar Palika Parishad, Bilari				8449796977						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39	41	118.4	124		0	27.4	26	8	9	100	100	100	100	39.1	41	89.7	94	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	42.5				43					0					0				

NPP-82	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chandausi		Bhimnagar		UP	K.P.Singh				Nagar Palika Parishad, Chandausi				9219188928			nppchandausi@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	41.6	44	79.6	84		0	23.1	22	10	11	100	100	100	100	64	67	95.8	96	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	92.5	97	0	0		0		0		0		0	100	100		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0	82.2	82		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	45				46										0				

NPP-83	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sambhal		Bhimnagar		UP	Raj Kumar Gupta				Nagar Palika Parishad, Sambhal				9415352183						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	25.4	27	44.2	46		5	24.1	23	8	9	100	100	97.4	97	15.3	16	70.2	74	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	93.9	99		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	44.5				45										0				

NPP-85	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kairana		Prabuddhanagar		UP	M.K.Rastogi				Nagar Palika Parishad, Kairana				9473672546						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	38.2	40	139.8	140		0	15	15	14	15	100	100	100	100	38.1	40	21.7	23	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	95.7	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	47				48				0				0						

NPP-86	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kandhala		Prabuddhanagar		UP	Md Qasim Ansari				Nagar Palika Parishad, Kandhala				9412635386						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	65.9	69	84	88		0	25.7	24	10	11	100	100	100	100	24.2	25	67	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	93.9	99	0	0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	47				48										0				

NPP-87	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Khatauli		Mujaffarnagar		UP	A K Rai				Nagar Palika Parishad, Khatauli				9415145503						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35.7	37	117.9	124		0	22.6	21	13	14		0	100	100	13.1	14	68.3	72	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	10	11		0		0		0		0	100	100	16.9	18	45	47	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0	100	100		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					0					0				

NPP-88	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mujaffarnagar		Mujaffarnagar		UP	Narendra Singh Tewatia				Nagar Palika Parishad, Mujaffarnagar				9456615128						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	70.2	74	94.4	99		5	25.8	25	13	14	100	100	100	100	39.3	41	87.1	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	17.6	18	26.8	28	31.3	33	100	100	0	0	100	100	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	47.8	53	100	100	50	53	0	0		0	100	100	100	100	11	12			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
40.5									41										
5									4										

NPP-89	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Shamli		Prabuddhanagar		UP	M.K.Rastogi				Nagar Palika Parishad, Shamli				9473672546						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	48.9	51	212.6	213		0	15	15	14	15	97.3	100	100	100	27	28	1.2	1	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	94.4	99		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)			
		0	100	100		0		0		0	100	100		0		0			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	47				48										0				

NPP-90	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bisalpur		Piliphit		UP	Surendra Pratap				Nagar Palika Parishad, Bisalpur				9415526902						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	17	18	16	17		0	22	21	8	9	100	100	100	100	12	13	83	87	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	42.5				43				5				4						

NPP-91	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Pilibhit		Pilibhit		UP	Vijay Pratap Saral				Nagar Palika Parishad, Pilibhit				9412531579						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.94	52	120.5	127		0	21	20	12	13	100	100	100	100	31.9	33	74.6	78	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	70	74		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
43									44										
									0										

NPP-92	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Puranpur		Piliphit		UP	Vijay Pratap Saral				Nagar Palika Parishad, Puranpur				9412531579						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	10.3	11	77.2	81		0	24.9	24	6	7	100	100	100	100	33.8	35	20.2	21	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	35.5				36					2					2				

NPP-93	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bilaspur		Rampur		UP	Sd Rahat Ali				Nagar Palika Parishad, Bilaspur				9412892040						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.6	52	30.1	32		0	20	20	8	9	100	100	100	100	54.4	57	77.4	81	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51										0				

NPP-94	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Milak		Rampur		UP	Vijay Pal Singh				Nagar Palika Parishad, Milak				9412668091						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20.9	22	132.5	135		0	22	21	8	9	100	100	100	100	12.2	13	93.3	93	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					0					0				

NPP-95	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Rampur		Rampur		UP	Nihal chandra				Nagar Palika Parishad, Rampur				9415458811						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	17.2	18	100.6	106		0	42.1	40	8	9	90.9	95	100	100	60.6	64	53.9	57	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	14.8	16		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		100	100		0		0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	42.5				43										0				

NPP-96	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Swar		Rampur		UP	Rahat Ali				Nagar Palika Parishad, Swar				9412892040						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	16	17	26.8	28		0	28	27	11	12	100	100	100	100	15.5	16	14.3	15	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	58	61		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	25				26				6				5						

NPP-97	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Tanda		Rampur		UP	Tafseer Husain				Nagar Palika Parishad, Tanda				9719936508						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	30.9	32	60.9	64		0	27.5	26	12	13	100	100	100	100	7.8	8	15.9	17	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					1					1				

NPP-98	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Deobandh		Saharanpur		UP	Om Prakash				Nagar Palika Parishad, Deobandh				9793674377			eodeband@yahoo.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	72.8	76	93.2	98		0	24.6	23	7	8	95.5	100	100	100	38.7	41	81	85	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.8	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					11					9				

NPP-99	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gangoh		Saharanpur		UP	Surendra				Nagar Palika Parishad, Gangoh				9412065892						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39.8	42	67.9	71		0	27.3	26	6	7	100	100	90.9	91	26.8	28	30.8	32	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	86	90		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	93	93		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	30.5				31										0				

NPP-100	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Nakud		Saharanpur		UP	Surendra				Nagar Palika Parishad, Nakud				9412065892						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	75.7	79	142.6	143		0	6.2	6	8	9	100	100	100	100	33.5	35	55.2	58	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.2	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	95.8	96		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	47.5				48										0				

NPP-101	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sarsawan		Saharanpur		UP	Mahendra Prasad				Nagar Palika Parishad, Sarsawan				01331-245118, 9810312333						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	47	49	94.9	100		0	25	24	7	8	91.6	96	100	100	15.5	16	17.3	18	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	66.1	69		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51					5					4				

NPP-102	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jalalabad		Shahjahanpur		UP	P N Shukla				Nagar Palika Parishad, Jalalabad				9415569908						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	7.4	8	39.2	41		0	26.7	25	5	6	86.7	91	100	100	44.7	47	79.7	84	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	75	79		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	49.5				50										0				

NPP-103	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Shahjahanpur		Shahjahanpur		UP	S K Singh				Nagar Palika Parishad, Shahjahanpur				9415500022						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39	41	57.9	61		5	20	20	5	6	100	100	89.8	90	50.1	53	80.4	84	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	95.3	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	22				22					6					5				

NPP-104	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Puwayan		Shahjahanpur		UP	V K Gupta				Nagar Palika Parishad, Puwayan				9415572663			nppowayan@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	17.3	18	52.4	55		0	20	20	3	4	100	100	100	100	11	12	37.2	39	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	59.1	62		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99.4	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	41				42					6					5				

NPP-105	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																											
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID												
Tilhar		Shahjahanpur		UP	O P Gupta				Nagar Palika Parishad, Tilhar				9415953450			npp.2550@gmail.com												
Water Supply Indicators																												
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges												
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	33.3	35	52.5	55		0	13.3	13	10	11	100	100	77.5	81	106.5	100	37.4	39										
Sewage Management (Sewerage and Sanitation)																												
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges												
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	91.6	96		0		0		0		0		0		0		0		0										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges														
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%												
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
		0	99.75	100		0		0		0	66.7	70		0		0		0										
Storm Water Drainage Indicators																												
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																			
Benchmarks									100%										0%									
									Current (2011-12)					Target (2012-13)					Current (2011-12)					Target (2012-13)				
									79					81										0				

NPP-107	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bindki		Fatehpur		UP	Ramesh Chandra				Nagar Palika Parishad, Bindki				9793674377						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	64.4	68	69.3	73		0	20.2	19	8.3	9.3	100	100	100	100	95.9	100	64.3	68	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	64.8	68		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	93.3	100		0		0		0	89.3	89		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
29									30										
4									3										

NPP-108	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Fatehpur		Fatehpur		UP	Pankaj Srivastav				Nagar Palika Parishad, Fatehpur				9307227332						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.9	52	111.3	117		5	16	16	10.3	11.3	93.8	98	60.7	64	91.9	96	57.2	60	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.5	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	88.7	98	94	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	49				50					17					14				

NPP-109	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																					
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																						
Bilgram		Hardoi		UP	S.K.Singh				Nagar Palika Parishad, Bilgram				05851-241051																									
Water Supply Indicators																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
	42	44	40	42		0	27.08	26	2.3	3.3	100	100	100	100	21.1	22	51.1	54																				
Sewage Management (Sewerage and Sanitation)																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
	41.8	44		0		0		0		0		0		0		0		0																				
Solid Waste Management Indicators																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
		0	90.1	99		0		0		0	87.5	88		0		0		0																				
Storm Water Drainage Indicators																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
Benchmarks									100%										0%																			
Current (2011-12)									Target (2012-13)										Current (2011-12)										Target (2012-13)									
67									68																				0									

NPP-110	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Hardoi		Hardoi		UP	S.K.Mishra				Nagar Palika Parishad, Hardoi				9415638974						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	30.1	32	61.7	65		0	20	20	10	11	100	100	100	100	48.3	51	48.9	51	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	14				14				12				10						

NPP-111	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mallawan		Hardoi		UP	V.N. Tiwari				Nagar Palika Parishad, Mallawan				9628464127			nppmallawan11@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19	20	58.6	62		0	20.8	20	5	6	100	100	92	92	16.1	17	90	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	62	65		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	8				8										0				

NPP-112	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Pihani		Hardoi		UP	Vimla Pati				Nagar Palika Parishad, Pihani				9415483860			vimlapatieo@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	5.3	6	30.3	32		0	77.8	74	7	8	100	100	100	100	29.1	31	40.1	42	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	91	96		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	83.1	91		0		0		0	98	98		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	51				52				1				1						

NPP-113	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sandi		Hardoi		UP	S.K.Singh				Nagar Palika Parishad, Sandi				05855-244067,9838966340						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	36.6	38	57.7	61		0	25	24	4	5	100	100	100	100	71.3	75	38.9	41	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	82.3	86		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	52				53										0				

NPP-114	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sandila		Hardoi		UP	Sanjay Kumar Mishra				Nagar Palika Parishad, Sandila										
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	33	35	55.8	59		5	19.3	19	4	5	100	100	100	100	28.2	30	23.4	25	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89.4	94		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	82.3	91		0		0		0	89.3	89		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	8				8					3					2				

NPP-115	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Shahabad		Hardoi		UP	Vimla Pati				Nagar Palika Parishad, Shahabad				9415483860			vimlapatieo@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	7.2	8	97.1	102		0	22	21	7	8	100	100	100	100	39.2	41	61	64	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	78	82		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	83.7	92		0		0		0	96.7	97		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	58				59				8				6						

NPP-116	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Pukhraya		Ramabai Nagar		UP	K.N.Rawat				Nagar Palika Parishad, Pukhraya				9918763518						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	69.1	73	61.5	65		0	27	26	6	7	100	100	100	100	16.9	18	36.4	38	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	65.5	69		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	69				70					4					3				

NPP-118	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Ghatampur		Kanpur Nagar		UP	P.K.Chaudhari				Nagar Palika Parishad, Ghatampur				9565615809			gatampur.up@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70	26	27		0	34.1	32	9	10	53.1	56	100	100	34	36	44	46	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	72	76		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	44				45										0				

NPP-120	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Lakhimpur		Lakhimpur		UP	S.K. Singh				Nagar Palika Parishad, Lakhimpur				9415500022			eonnplmp01@yahoo.co.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	45.53	48	120.79	127		5	18.18	18	9	10	90.56	95	100	100	68.88	72	95.86	96	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	85.7	86		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	11				11				3				2						

NPP-121	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mohmmadi		Lakhimpur		UP	Pradeep Narayan Dixit				Nagar Palika Parishad, Mohmmadi				9935569989			nppmohamdi2011@qmai.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	16	17	33.3	35	0	0	23.1	22	6	7	100	100	66.2	70	30	32	90	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	88		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		71.4	75		0		0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	86				88					2					2				

NPP-122	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Paliyakala		Lakhimpur		UP	Roopram				Nagar Palika Parishad, Paliyakala				9412334680			www.n.p.p.palikian.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	46.6	49	65.4	69		0	21	20	7	8	100	100	100	100	27.9	29	51	54	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	88	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	79.8	84		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	7				7				5				4						

NPP-123	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jayas		CSJM Nagar		UP	Ajit Kumar, SDM				Nagar Palika Parishad, Jayas				9335153929						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	39	41	114.3	120		0	22.1	21	3	4	70.2	74	100	100	29.1	31	67.1	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	86	90		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	83.3	92		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	13				13					2					2				

NPP-125	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Biswan		Sitapur		UP	Dr.R.P.Srivastav				Nagar Palika Parishad, Biswan				9450174064						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.7	43	68.1	72		0	21.7	21	6	7	80	84	100	100	41.3	43	90.4	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	97	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	98				100					0					0				

NPP-126	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Khairabad		Sitapur		UP	Ravindra Kumar				Nagar Palika Parishad, Kairabad				9411893771			npp.khiraabad@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	26.1	27	49.5	52		0	28	27	11	12	85.1	89	88.6	89	44.6	47	38.9	41	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	50.4	53		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	64.6	71		0		0		0	69.7	73		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	38				39					2					2				

NPP-127	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																											
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID												
Laharpur		Sitapur		UP	Mr. Ravinder Kumar				Nagar Palika Parishad, Laherpur				9411893771			www.nplaharpur.in												
Water Supply Indicators																												
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges												
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	33	35	44.1	46		5	21.8	21	5	6	87.3	92	84	84	21.4	22	45	47										
Sewage Management (Sewerage and Sanitation)																												
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges												
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%										
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
	77	81		0		0		0		0		0		0		0		0										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges														
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%												
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)										
		0	74.5	82		0		0		0	69.7	73		0		0		0										
Storm Water Drainage Indicators																												
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																			
Benchmarks									100%										0%									
									Current (2011-12)					Target (2012-13)					Current (2011-12)					Target (2012-13)				
									11					11										0				

NPP-129	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																	
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID		
Mishriknaimusharanya		Sitapur		UP	Shailendra Dubey				Nagar Palika Parishad,				05865-222778, 9450206703					
Water Supply Indicators																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	35.6	37	124	130		0	28.4	27	7	8	100	100	80	80	17	18	16.33	17
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	61.85	65		0		0		0		0		0		0		0		0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
		0	100	100		0		0		0	80	80		0		0		0
Storm Water Drainage Indicators																		
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding								
Benchmarks	100%								0%									
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)					
	27				28								0					

NPP-131	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bangarmau		Unnao		UP	B.P.Pal				Nagar Palika Parishad, Bangarmau										
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	67	70	32	34		0	30	29	3	4	84.3	89	80.3	80	58	61	57	60	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	70.8	74		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	90				92					10					8				

NPP-132	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gagaghat		Unnao		UP	Dayashankar Verma				Nagar Palika Parishad, Gangaghat				9936316362						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	13.5	14	9	9		0	21.7	21	7	8	86.7	91	100	100	3	3	48.1	51	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	79.8	84		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	77.4	85		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	88				90					16					13				

NPP-133	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Unnao		Unnao		UP	R.D.Bajpai				Nagar Palika Parishad, Unnao				9415155277			nppunn@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20	21	61.6	65		5	21.8	21	5	6	98.6	100	98.7	99	93.3	98	95.6	96	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	75.4	79	11	12		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	86.4	95		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	55				56					1					1				

NPP-134	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Akbarpur		Ambedkarnagar		UP	Sitaram				Nagar Palika Parishad, Akbarpur				9451225045						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	13.1	14	20.6	22		0	28.1	27	12	13	92.7	97	93.8	94	21.8	23	87	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	88	88		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	31				32					1					1				

NPP-136	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Tanda		Ambedkarnagar		UP	Smt. Sangita Kumari				Nagar Palika Parishad, Tanda				05273-222045,9839453598						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	22.9	24	50.8	53		0	22	21	12	13	65.1	68	97.9	98	15.5	16	60.7	64	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	55.8	59		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	97.8	100		0		0		0	95	95		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
39.23									40										
0									0										

NPP-137	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Azamgarh		Azamgarh		UP	S.N.Sukla				Nagar Palika Parishad,				9454417923						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	45.2	47	68.5	72		5	23.2	22	8	9	100	100	80.6	81	45.4	48	69.4	73	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	97	100				0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	89	89		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	12				12										0				

NPP-139	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Bahraich		Bahraich		UP	Lalchand Bharti				Nagar Palika Parishad, Bahraich				9453686451						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49	51	78	82		0	24	23	10	11	94	99	90	90	16	17	54	57	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84.6	89	11	12		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	21				21					0					0				

NPP-140	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Nanpara		Bahraich		UP	Lal Chand Bharti				Nagar Palika Parishad, Nanpara				9453686451						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	36.6	38	67.1	70		5	26.7	25	9	10	88.9	93	74.1	78	32.02	34	26.1	27	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	59				60										0				

NPP-141	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Balía		Balía		UP	V.P.Singh				Nagar Palika Parishad,				9415961049			npp786@rediffmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20.1	21	39.3	41		5	25	24	11	12	93.3	98	98.2	98	22.3	23	66	69	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	80.8	85		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	92				94										0				

NPP-142	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Rasra		Balía		UP	D.Prasad				Nagar Palika Parishad, Rasra				9455794790						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	22.3	23	48.9	51		0	26.2	25	6	7	75	79	89.3	89	9.9	10	79.2	83	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	65.2	68		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	27				28					2					2				

NPP-143	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Balrampur		Balrampur		UP	Dr. R.P. Srivastva				Nagar Palika Parishad, Balrampur										
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	51.5	54	60.6	64		5	26.9	26	14	15	100	100	100	100	80.3	84	91.3	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	94.2	99		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	99	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	31				32					3					2				

NPP-144	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Utraula		Balrampur		UP	R.K. Singh SDM				Nagar Palika Parishad, Utraula				05265-252050			nputraula@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	15.3	16	41.7	44		0	27.7	26	5	6	100	100	100	100	12.6	13	87.7	92	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	71.2	75		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	96.4	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
51									52										
									0										

NPP-145	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Basti		Basti		UP	S.P. Gupta, SDM				Nagar Palika Parishad, Basti				94554415903			nppbasti@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	68	71	65.4	69		5	25.3	24	16	17	89.4	94	100	100	42.7	45	86.1	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	80.1	84		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	98.6	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	70				71					15					12				

NPP-147	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Deoria		Deoria		UP	S K Gautam				Nagar Palika Parishad, Deoria				9415593764						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	34	36	34.7	36		5	29.2	28	12	13	100	100	100	100	79.6	84	91.7	92	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	93	100		0		0		0	80.6	81		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	40				41					6					5				

NPP-148	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gaurabarhaj		Deoria		UP	Bachchalal Maurya, SDM				Nagar Palika Parishad, Gaurabarhaj				9454416259						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	14.4	15	66.7	70		0	20	20	8	9	100	100	100	100	18.4	19	3.7	4	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74.4	78		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	83.3	83		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	59				60				5				4						

NPP-150	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																										
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID											
Faizabad		Faizabad		UP	Ravindra Singh Yadav				Nagar Palika Parishad, Faizabad				05278-223164,9412259068			eo.nppfzd@gmail.com											
Water Supply Indicators																											
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges											
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%									
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)									
	47.1	49	77.6	81		5	23.5	22	12.4	13.4	88.6	93	100	100	69.1	73	78.8	83									
Sewage Management (Sewerage and Sanitation)																											
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges											
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%									
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)									
	100	100		0		0		0		0		0		0		0		0									
Solid Waste Management Indicators																											
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges													
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%											
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)									
		0	93	100		0		0		0		0		0		0		0									
Storm Water Drainage Indicators																											
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																		
Benchmarks									100%									0%									
									Current (2011-12)				Target (2012-13)					Current (2011-12)				Target (2012-13)					
									65				66					5				4					

NPP-151	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Rudauli		Faijabad		UP	R. R. Ambesh				Nagar Palika Parishad, Rudauli				05241-234992,9415933520			nprudauli@yahoo.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19	20	40.3	42		0	29.5	28	5	6	100	100	100	100	55.6	58	54.5	57	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84.6	89		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	91.5	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
27									28										
Current (2011-12)									Target (2012-13)										
5									4										

NPP-152	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gazipur		Gazipur		UP	A. K. Srivastav				Nagar Palika Parishad, Gazipur				9412229449			ask_eo@yahoo.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.1	42	94.5	99		5	31.7	30	6	7	56.3	59	80	80	14.2	15	86.6	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98.4	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	89.1	89		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	92				94					4					3				

NPP-153	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jamaniya		Gazipur		UP	Vidyasagar Yadav				Nagar Palika Parishad, Jamniya				9415219322						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	60.2	63	41	43		0	30.7	29	8	9	100	100	96.1	96	14.1	15	37.4	39	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	40.5	43		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	66.7	70		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	21				21				4				3						

NPP-155	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Colonelganj		Gonda		UP	Balveer Singh				Nagar Palika Parishad, Karnelganj				9452870469			nagarpalikacnj@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	19.2	20	57.1	60		0	5.4	5	7	8	91.7	96	100	100	24.1	25	76.4	80	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	87.9	92		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	52				53										0				

NPP-156	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gonda		Gonda		UP	Mr. B.B.Panday, SDM				Nagar Palika Parishad, Gonda				9415872031						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	49.4	52	110	116	0	5	56.4	54	9	10	100	100	100	100	45.2	47	38.7	41	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99.8	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0	100	100		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	92				94										0				

NPP-157	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Nawabganj		Gonda		UP	Balveer Singh				Nagar Palika Parishad, Nawabganj				9452870469						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	27.5	29	69.9	73	0	0	20.4	19	7	8	91.7	96	100	100	45.3	48	98.3	98	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	97.3	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	100	100		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	50				51										0				

NPP-158	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jaunpur		Jaunpur		UP	M.P.Singh				Nagar Palika Parishad, Jaunpur				05452-242755,9450908383			jaunpurnagerpalika@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	44	46	63	66		0	21	20	7	8	84	88	81	81	98.1	100	91.1	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	91	96		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
		0	83	91		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	46				47					3					2				

NPP-162	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mahrajganj		Mahrajganj		UP	Mr. Madhav Sharan				Nagar Palika Parishad,				9415258738						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20	21	185	185	0	0	32	30	9	10	100	100	100	100	26	27	36	38	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	46	48	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	80	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	38				39				6				5						

NPP-163	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Naotanwa		Mahrajganj		UP	Mr. Ram Bahadur				Nagar Palika Parishad, Naotanwa				9450438053						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	14	15	89	93	0	0	17	17	8	9	100	100	100	100	17	18	54	57	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	94	99	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	88	88	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	81				83					0					0				

NPP-164	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																										
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID											
Mau		Mau		UP	Mr. Ashutosh Dwivedi				Nagar Palika Parishad, mau				9450403248			nppmau@gmail.com											
Water Supply Indicators																											
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges											
Benchmarks	100%			135lpcd			100%			20%			24hours			100%			80%			100%			90%		
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)								
	30	32		69	72	0	5	10	10	16	17	100	100	100	100	30	32	92	92								
Sewage Management (Sewerage and Sanitation)																											
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges											
Benchmarks	100%			100%			100%			100%			20%			80%			100%			90%					
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)								
	87	90		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0								
Solid Waste Management Indicators																											
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges													
Benchmarks	100%			100%			100%			80%			100%			80%			100%			90%					
	Current (2011-12)	Target (2012-13)		Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)								
	0	0		100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0								
Storm Water Drainage Indicators																											
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																		
Benchmarks	100%									0%																	
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)												
	33				34					0					0												

NPP-165	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Ahraura		Mirjapur		UP	Mr. Dinesh Lal				Nagar Palika Parishad, Ahraura				9889165027			nppahraura@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	31	33	47	49	0	0	29	28	8	9	100	100	100	100	3	3	48	50	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	62	65	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	80	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	39				40					0					0				

NPP-166	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chunar		Mirzapur		UP	Mr. C P Singh				Nagar Palika Parishad, Chunar				94511680142						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	90	95	103	108	0	0	20	20	9	10	100	100	100	100	8	8	30	32	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	75	83	0	0	0	0	0	0	100	100	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	34				35					0					0				

NPP-167	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mirzapur		Mirzapur		UP	Mr. V K Srivastava				Nagar Palika Parishad, Mirzapur				9415315158						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	55	58	111	117	0	0	4	4	6	7	100	100	95	95	67	70	84	88	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	62	65	78	82	0	0	77	81	80	84	94	94	90	90	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	99	100	0	0	0	0	0	0	96	96	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	79				81					2					2				

NPP-168	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Pratapgarh		Pratapgarh		UP	Mr. T N Tiwari				Nagar Palika Parishad, Pratapgarh				9452640064			tntiwari1955@gmail.com			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	66	69	138	138	0	0	21	20	8	9	96	100	97	97	39	41	90	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74	78	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	83	91	0	0	0	0	0	0	93	93	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	90				92				0				0						

NPP-169	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Khalilabad		Santkabirnagar		UP	Mr. Sanjay Kumar				Nagar Palika Parishad, Khalilabad				9839642805						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	23	24	80	84	0	0	15	15	8	9	100	100	100	100	8	8	62	65	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	79	83	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
88									90										
4									3										

NPP-171	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																																					
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID																						
Gopiganj		Santravidas Nagar		UP	Mr. S K Mishra				Nagar Palika Parishad, Gopiganj				9415805250																									
Water Supply Indicators																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
	73	77	122	128	0	0	13	13	6	7	89	93	94	94	16	17	35	37																				
Sewage Management (Sewerage and Sanitation)																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
	89	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0																				
Solid Waste Management Indicators																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)																				
	0	0	73	80	0	0	0	0	0	0	80	80	0	0	0	0	0	0																				
Storm Water Drainage Indicators																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
Benchmarks									100%										0%																			
Current (2011-12)									Target (2012-13)										Current (2011-12)										Target (2012-13)									
59									60										4										3									

NPP-172	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Baansi		Siddharthnagar		UP	Mr. Gaus Mohammad				Nagar Palika Parishad, Baansi				9415761931						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	6	6	88	92	0	0	14	14	6	7	92	97	100	100	11	12	63	66	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	37				38					5					4				

NPP-173	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Tetribajar		Siddharthnagar		UP	Mr. S P Verma				N P P Siddharthnagar				9415670695						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20	21	138	138	0	5	11	11	5	6	100	100	90	90	15	16	40	42	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	76	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	71				72					0					0				

NPP-174	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Robertsganj		Sonbhadra		UP	Ram Araj, SDM				Nagar Palika Parishad, Robartsganj				05444-222139						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	14	15	131	135	0	0	22	21	6	7	100	100	88	88	30	32	26	27	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	78	86	0	0	0	0	0	0	97	97	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)						
	100				100				0				0						

NPP-175	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Sultanpur		Sultanpur		UP	Mr. Mushir Ahmed				Nagar Palika Parishad, Sultanpur				9450110481						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	47	49	79	83	0	0	17	17	16	17	88	92	56	59	20	21	66	69	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	80	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	100				100					2					2				

NPP-176	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Ramnagar		Varanasi		UP	Mr. Gowa Lal				Nagar Palika Parishad, Ramnagar				8081031065			nppramnagar@yahoo.in			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	83	87	163	163	0	5	20	20	10	11	100	100	83	83	8	8	54	57	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	83	87	60	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	83	83	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	38				39					0					0				

NPP-177	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Atrra		Banda		UP	Mr. Lal Chand Saroj				Nagar Palika Parishad, Atrra				9451048276						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	14	15	146	146	0	0	20	20	6	7	94	99	100	100	91	96	77	81	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	93	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	95	95	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	73				74					0					0				

NPP-178	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Banda		Banda		UP	Amit Singh, SDM				Nagar Palika Parishad, Banda				9454329425						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	64	67	122	128	0	0	5	5	3	4	100	100	100	100	85	89	57	60	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	96	100	14	15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	93	93	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
87									89										
Current (2011-12)									Target (2012-13)										
4									3										

NPP-179	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chitrakutdham Karvi		Chitrakut		UP	Chandraprakash Upadhyay, SDM				Nagar Palika Parishad, Chitrakutdham Karvi				05198-233110						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	58	61	122	128	0	0	22	21	4	5	100	100	98	98	86	90	66	69	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	76	80	41	43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	93	93	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	85				87					0					0				

NPP-180	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Hamirpur		Hamirpur		UP	Mr. Ajay Kumar				Nagar Palika Parishad, Hamirpur				9451009422						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	43	45	176	176	0	0	20	20	4	5	96	100	99	99	90	95	25	26	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	15				15					0					0				

NPP-181	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Maudha		Hamirpur		UP	Jitin Bahadur Singh SDM				Nagar Palika Parishad, Maudha				05284-280138, 9454415995						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	45	47	119	125	0	0	6	6	6	7	94	99	90	90	78	82	88	92	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	92	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	73				74					0					0				

NPP-182	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Rath		Hamirpur		UP	Mr. Umesh Chandra				Nagar Palika Parishad, Rath				9838304254						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	26	27	81	85	0	0	3	3	4	5	90	95	90	90	99	100	100	100	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	84	87	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	80	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	90				92					2					2				

NPP-183	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Jallaun		Jallaun		UP	Mr. R K Sharma				Nagar Palika Parishad, Jallaun				9532087501						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	27	28	70	74	0	0	20	20	6	7	97	100	69	72	68	71	68	71	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	73	77	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	76	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
98									100										
0									0										

NPP-184	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Kalpi		Jallaun		UP	Mr. Sant Ram				Nagar Palika Parishad, Kalpi				9956804375						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	59	62	112	118	0	0	21	20	8	9	100	100	84	84	68	71	63	66	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	76	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	97	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	37				38					0					0				

NPP-185	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Konch		Jallaun		UP	Subhram Shukla				Nagar Palika Parishad, Konch				05165-244632, 9454416350						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	20	21	60	63	0	0	65	62	4	5	93	98	50	53	36	38	74	78	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	90	95	23	24	0	0	0	0	0	0	0	0	0	0	97	100	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	91	91	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	14				14					4					3				

NPP-186	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Orai		Jallaun		UP	Mr. R K Sharma				Nagar Palika Parishad, Orai				9839777502						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	37	39	29	30	0	0	18	18	6	7	97	100	89	89	60	63	74	78	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	98	100	11	12	0	0	0	0	0	0	0	0	80	80	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	95	95	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	99				100					25					20				

NPP-187	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Baruwasagar		Jhansi		UP	Mr. Ram Kumar				Nagar Palika Parishad,Baruwasagar				9838311891						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	36	38	74	78	1	5	29	28	5	6	100	100	87	87	24	25	89	93	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	34	36	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
91									93										
0									0										

NPP-188	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Chirgaon		Jhansi		UP	Mr. L S Bundela				Nagar Palika Parishad, Chirgaon				9450080328						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	24	25	161	161	0	0	36	34	6	7	100	100	100	100	66	69	59	62	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	77	81	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	93	93	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	67				68					0					0				

NPP-189	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Gurusarai		Jhansi		UP	Mr. H S Gupta				Nagar Palika Parishad, Gurusarai				9936870942						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	27	28	167	167	0	0	50	48	3	4	100	100	93	93	71	75	67	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	95	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2011-12)									Target (2012-13)										
97									99										
3									2										

NPP-190	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																	
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID		
Mauranipur		Jhansi		UP	Mr Ramanuj Dwivedi				Nagar Palika Parishad, Mauranipur				9454700021					
Water Supply Indicators																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	11	12	52	55	57	60	38	36	5	6	100	100	96	96	71	75	66	69
Sewage Management (Sewerage and Sanitation)																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	59	62	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)
	0	0	98	100	0	0	0	0	0	0	97	97	0	0	0	0	0	0
Storm Water Drainage Indicators																		
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																
Benchmarks	100%																0%	
	Current (2011-12)				Target (2012-13)				Current (2011-12)				Target (2012-13)					
	77				79				3				2					

NPP-191	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Samthar		Jhansi		UP	Mr. Amrit Lal				Nagar Palika Parishad, Samthar				9415949011						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	44	46	152	152	0	0	57	54	5	6	100	100	93	93	71	75	80	84	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	95	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	95	100	0	0	0	0	0	0	90	90	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	33				34					0					0				

NPP-192	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Lalitpur		Lalitpur		UP	Mr. Avanindra kumar				Nagar Palika Parishad, Lalitpur				9145520687						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	41	43	131	135	0	0	19	19	6	7	97	100	100	100	37	39	67	70	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	89	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	75	79	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	84				86					5					4				

NPP-193	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Charkhari		Mahoba		UP	Mr. Shiva Ji Pandey				Nagar Palika Parishad, Charkhari				9935446069						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	35	37	82	86	0	0	18	18	4	5	100	100	100	100	35	37	73	77	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	74	78	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	99				100					1					1				

NPP-194	13th Finance Commission: Declaration of Service Level Standards (FY: 2011-12)																		
Name of the ULB		District		State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.			Email ID			
Mahoba		Mahoba		UP	Mr. Rajeev Srivastava				Nagar Palika Parishad, Mahoba				9838277587						
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	31	33	48	50	0	0	64	61	4	5	100	100	100	100	35	37	80	84	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	Current (2011-12)	Target (2012-13)	
	0	0	100	100	0	0	0	0	0	0	88	88	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks	100%									0%									
	Current (2011-12)				Target (2012-13)					Current (2011-12)					Target (2012-13)				
	93				95					2					2				